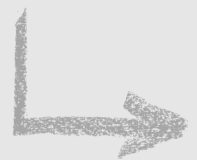


6 Skills they don't teach new managers

(But are absolutely
required to succeed)



1

Build trust before everything else

Don't assume your title gives you credibility.

Start here



Be transparent about what you don't know.



Follow through on commitments.



Listen more than you talk.



2

Master the art of clear communication

Don't assume people "get it."

Start here



Provide context



Explain the challenge



Outline needed actions



3

Set crystal-clear expectations

Don't hope for mind reading.

Start here



Define what "done" looks like



Agree on deadlines



Document who owns what



4

Give feedback that actually helps

Don't wait for performance reviews.

Start here



Make it timely, specific,
and focused on behavior,
not personality.



5

Delegate to develop (not dump)

Don't just offload your
least favorite tasks.

Start here



Match assignments
to people's strengths
and growth goals.



6

Create accountability without micromanaging

Don't constantly check in.

Start here



Set check-in points,
agree on metrics,
and trust the process.



Your success is no longer about what you accomplish.

It's about what your team accomplishes through you.



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**Stephanie
Eidelman**
Founder & CEO

